

global quality policy

Cookson Electronics is committed to delivering products, processes and services that meet or exceed customer expectations. We will accomplish this by:

- Providing on-going training to all employees with a focus on defining clear roles and responsibilities for their jobs and the quality system
- Continually working to improve the effectiveness of the quality management system
- Constantly improving processes to reduce product variability
- Partnering with our suppliers to improve material and service quality, as well as to jointly reduce cost
- Setting annual objectives to improve processes and our overall business
- Measuring performance and taking action to realize the objectives
- Benchmarking ourselves against the competition by measuring customer perceptions
- Achieving operational excellence in all that we do

By successful execution of this global quality policy, we will continuously improve our performance with the goal of achieving Best-in-Class customer satisfaction.



Steve Corbett
President and CEO
Cookson Electronics

